



DELHI ELECTRICITY REGULATORY COMMISSION
Viniyamak Bhawan, C-Block, Shivalik, Malviya Nagar, New Delhi-110 017.
Website: www.derc.gov.in, Telefax: 26673608, 41080417

**ADVERTISEMENT INVITING APPLICATIONS FOR APPOINTMENT IN OFFICE OF THE
ELECTRICITY OMBUDSMAN AND CONSUMER GRIEVANCE REDRESSAL FORUMS**

The Delhi Electricity Regulatory Commission invites application from suitable candidates for filling up vacancies in the Consumer Grievance Redressal Forums and Office of The Electricity Ombudsman established under Section 42(5) and Section 42(6) of Electricity Act 2003 respectively as per the terms of appointment of Delhi Electricity Regulatory Commission (Forum for Redressal of the Grievances of the Consumers and Ombudsman) Regulations, 2018 as follows;

| S.No. | Vacancy | Vacancy | Office/Forum |
|-------|-----------------------|---------|--|
| 1. | Electricity Ombudsman | 1 | Office of The Electricity Ombudsman |
| 2. | Adviser (Law) | 1 | -do- |
| 3. | Secretary | 1 | -do- |
| 4. | Chairperson | 1 | Consumer Grievance Redressal Forum- New Delhi Municipal Council (CGRF- NDMC) |
| 5. | Chairperson | 1 | Consumer Grievance Redressal Forum- BSES Yamuna Power Limited (CGRF- BYPL) |
| 6. | Chairperson | 1 | Consumer Grievance Redressal Forum- Tata Power Delhi Distribution Limited (CGRF-TPDDL) |

General Conditions regarding Eligibility for Appointment

1. Electricity Ombudsman:

- 1.1 The Ombudsman shall be a person of ability, integrity and standing, with minimum qualification of a graduate from a recognized university. He shall also

have experience in dealing with problems related to consumers and shall have minimum experience of at least twenty (20) years in a Group A post. He shall also have adequate knowledge of power sector.

1.2 No person shall be eligible to be appointed as Ombudsman, if he has been in the service of a Distribution Licensee or in the holding company or subsidiary of such holding company of a Distribution Licensee at any time during preceding two (2) years from the date of occurrence of the vacancy.

However, service rendered as a Member of any of the Consumer Redressal Forums shall not be considered as service of a Distribution Licensee.

1.3 **Age Limit:** the age of the applicant on the date of occurrence of vacancy shall be such that he may be able to serve at least one term of three (3) years as Ombudsman. No person shall be appointed to the Ombudsman or continue to be Ombudsman if he has reached the age of 67.

2. **Secretary in the Office of The Electricity Ombudsman:**

2.1 Secretary to the Ombudsman shall be a graduate from a recognized University having at least twenty (20) years of work experience as an executive in the middle management out of which minimum five (5) years experience shall be in carrying out functions of legal and administrative nature. The Experience of working in regulatory bodies/local bodies/public utilities and/or convening meetings of board of Directors in a company or corporation will be desirable.

2.2 **Age Limit:** The Maximum Age limits for applying for the post of Secretary shall be sixty two (62) years. The Secretary shall not continue in the office on attaining the age of sixty five (65) years.

3. **Adviser (Law) in the Office of The Electricity Ombudsman:**

3.1 Adviser (Law) to the Ombudsman shall possess a graduate degree in Law from a recognized University and shall have at least ten (10) years of experience working as a Legal Advisor to an organization of repute. The Experience of working in regulatory bodies/local bodies/public utilities and/ or convening meetings of board of Directors in a company or corporation will be preferable.

- 3.2 **Age Limit:** The Maximum Age limits for applying for the post of Advisors (Law) shall be sixty two (62) years. The Advisor(Law) shall not continue in the office on attaining the age of sixty five (65) years.

4. **Chairperson in Consumer Grievance Redressal Forums:**

- 4.1 The Chairperson shall be a person possessing degree in Engineering from a recognized university, having at least thirty (30) years of experience. He shall also have adequate knowledge of Power Sector and have shown capacity in dealing with problems relating to consumer affairs.
- 4.2 No person shall be eligible to be appointed as Chairperson of the Forum if he has been in the service of a Distribution Licensee or in the holding company or subsidiary of such holding company of a Distribution Licensee at any time during preceding two (2) years from the date of occurrence of the vacancy. However, service rendered as a Member of any of the Consumer Redressal Forums shall not be considered as service of a Distribution Licensee.
- 4.3 **Age Limit: Age Limit:** the age of the applicant on the date of occurrence of vacancy shall be such that he may be able to serve at least one term of three (3) years at the Forum. No Chairperson shall hold office after attaining the age of sixty seven (67) years.

5. **Other Terms & Conditions of Service:**

- 5.1 **Electricity Ombudsman:** The Electricity Ombudsman shall be paid a consolidated salary of Rs. 1,50,000/- (Rupees One Lakh Fifty Thousand Only) with 5% increment per year. In addition The Electricity Ombudsman will be provided a car with driver for official purpose.
- 5.2 **Secretary & Adviser (Law) in the Office of The Electricity Ombudsman:** The Secretary and Adviser (Law) are entitled to a consolidated salary of Rs. 80,000/- (Rupees Eighty Thousand Only) per month with 5% increment per year.
- 5.3 **Chairpersons, Consumer Grievance Redressal Forum:** The Chairpersons of the Consumer Grievance Redressal Forums are entitled to a consolidated salary of Rs 1,25,000/- (Rupees One Lakh Twenty Five Thousand Only) per month with 5% increment per year. In addition, the Chairpersons will be provided a car with driver for official purpose by the Distribution Licensee.

The prescribed format for application for the above position is available on the DERC website i.e. www.derc.gov.in. Applications not forwarded as per format are likely to be rejected. Copies of self attested testimonials / certificates relating to educational, work experience and proof of date of birth are to be attached and a self attested passport size photograph is to be affixed on the application form. In addition, applicants are required to furnish a vigilance clearance / undertaking as applicable as per the formats given out in **Annexure-I to Annexure- II**. Additional info if any may be provided in a separate sheet. The duly completed application is to be submitted to the **Secretary, Delhi Electricity Regulatory Commission, Viniyamak Bhawan, C-Block, Shivalik, Malviya Nagar, New Delhi-110017**. The envelope containing the application should be superscribed as "Applied for the position" .

The last date for receipt of applications is 20th April, 2018.

Secretary, DERC