



DELHI ELECTRICITY REGULATORY COMMISSION
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PUBLIC NOTICE

To provide comments/suggestions/objections for envisaging legal advisory cell for consumers

In order to create awareness of the legal rights to the consumers and to protect them from all eventualities which ultimately affect the men and material in their life, DERC proposes to provide legal advisory cell by retaining a set of experts who have knowledge about electricity laws and grievance redressal mechanism laid thereunder.

The scheme envisages: -

- a) Retaining of minimum 6 Advocates by DERC for a period of 1 year for providing free legal advice / guidance services to the Consumers approaching them for advice, immaterial of place of living or jurisdiction etc.
- b) The Advocates of this cell at DERC may put endeavours to assist the consumer in all and every provisions of law which the consumer could not have understood and ensure that remedy is availed without causing any hindrance to the consumers.
- c) The Advocates during their term with DERC shall not be allowed to represent such consumer(s) /intending complainants or the Discom, before any authority, Commission or Court of Law.
- d) Out of 6 retainers, the senior most advocate with 5 years of experience shall be responsible for supervising other retainers and he shall be directly reporting to Executive Director (Law) about the progress of present initiative.
- e) Any retainer if found culpable of charging or collecting or demanding any remuneration illegally from any consumer /complainant etc with regard to electricity matters, he shall be proceeded with for misconduct under the Advocate Act 1961.
- f) The remuneration shall be paid as monthly retainership fee from DERC.
- g) The aforesaid provisions will ensure in all times to come to promote and enhance the legal rights of the consumer and will go a long way to receive knowledge and information in protecting their rights.

Stakeholders are requested to forward their suggestions/ comments/ objections on the above latest by 14.08.2017. The comments/ suggestions/ objections may be forwarded to Secretary, DERC either by post or through email to secyderc@nic.in

Secretary, DERC